



**EMBASSY
SUITES**
by Hilton™

September 25th, 2024

Mike Braid
63 Birchcliffe Ave
Hamilton, ON
L8T 4K6

Dear Mike,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$451.90 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$203.36 discount. As a result, your new total, including the \$26.44 HST, comes to \$229.79, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



**EMBASSY
SUITES**
by Hilton™

September 25th, 2024

Aaron Hobbins
113 Victoria Street
Dundas, ON
L9H 2C1

Dear Aaron,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$946.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$426.14 discount. As a result, your new total, including the \$55.40 HST, comes to \$481.54, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Andrew Matthews
46 Memorial Avenue
Stoney Creek, ON
L8G 4C4

Dear Andrew,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$1,578.30 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$710.24 discount. As a result, your new total, including the \$92.33 HST, comes to \$802.57, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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by Hilton™

September 25th, 2024

David Bellchamber
693 West 05th St
Hamilton, ON
L9C 3R3

Dear David,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$903.80 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$406.71 discount. As a result, your new total, including the \$52.87 HST, comes to \$459.58, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Laura Hall
77 Carnegie Place
Ancaster, ON
L9G 4T9

Dear Laura,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$886.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$399.14 discount. As a result, your new total, including the \$51.89 HST, comes to \$451.03, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

David Oulahen
84 Oneida Boulevard
Ancaster, ON
L9G 4T9

Dear David,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$451.90 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$203.36 discount. As a result, your new total, including the \$26.44 HST, comes to \$229.79, a 45% discount.

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Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

David Rosato
40 Solomon Cres
Hamilton, ON
L8W 2G2

Dear David,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$1,182.64 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$532.19 discount. As a result, your new total, including the \$69.18 HST, comes to \$601.37, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Michael Horn
536 Orton Place
Ancaster, ON
L9G 4H9

Dear Michael,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$946.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$426.14 discount. As a result, your new total, including the \$55.40 HST, comes to \$481.54, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Dawn Lukas
860 Rymal Rd E
Hamilton, ON
L8W 2X6

Dear Dawn,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$946.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$426.14 discount. As a result, your new total, including the \$55.40 HST, comes to \$481.54, a 45% discount.

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Marcus Giancola

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Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Joann Ayotte
25 Britton Close
Hamilton, ON
L9C 4J8

Dear Joann,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$451.90 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$203.36 discount. As a result, your new total, including the \$26.44 HST, comes to \$229.79, a 45% discount.

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Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Paul Divers
186 Rosemary Lane
Ancaster, ON
L9G 2K7

Dear Paul,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$225.95 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$101.68 discount. As a result, your new total, including the \$13.22 HST, comes to \$114.90, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Robert Jerome
657 Tomahawk Cr.
Ancaster, ON
L9G 3N2

Dear Robert,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$315.66 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$142.05 discount. As a result, your new total, including the \$18.47 HST, comes to \$160.51, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

John Eedson
46 Adis Ave
Hamilton, ON
L9C 6V3

Dear John,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$451.90 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$203.36 discount. As a result, your new total, including the \$26.44 HST, comes to \$229.79, a 45% discount.

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Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Jordan Triemstra
129 Lloyminn
Ancaster, ON
L9G 1H7

Dear Jordan,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$946.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$426.14 discount. As a result, your new total, including the \$55.40 HST, comes to \$481.54, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Gloria Visser
370 East 24th St
Hamilton, ON
L8V 4T2

Dear Gloria,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$1,478.30 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$665.24 discount. As a result, your new total, including the \$86.48 HST, comes to \$751.72, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Sarah Spence
57 Cumming Court
Ancaster, ON
L9G 1V4

Dear Sarah,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$1,262.64 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$568.19 discount. As a result, your new total, including the \$73.86 HST, comes to \$642.05, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Jason Vresk
31 Osgoode Court
Hamilton, ON
L8W 3C5

Dear Jason,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$1,262.64 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$568.19 discount. As a result, your new total, including the \$73.86 HST, comes to \$642.05, a 45% discount.

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Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsvie



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September 25th, 2024

Adrian DeSousa
23 McNeil Place
Ancaster, ON
L9G 2N9

Dear Adrian,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$677.85 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$305.03 discount. As a result, your new total, including the \$39.65 HST, comes to \$344.69, a 45% discount.

At Embassy Suites, we truly value your loyalty and deeply apologize for any inconvenience or stress we may have caused you. If you have any questions or concerns, please do not hesitate to reach out.

Thank you so much for your cooperation.

Sincerely,

Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Ryan Phillips
50 Muscot Drive
Stoney Creek, ON
L8J 2B3

Dear Ryan,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$946.98 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$426.14 discount. As a result, your new total, including the \$55.40 HST, comes to \$481.54, a 45% discount.

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Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview



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September 25th, 2024

Elizabeth Johnston
18 Erindale Ave
Hamilton, ON
L8K 4R3

Dear Elizabeth,

We are reaching out to inform you that, due to an internal computer-related error, you have been charged \$451.90 for your recent stay at Embassy Suites by Hilton. To compensate for this error, we have granted you a \$203.36 discount. As a result, your new total, including the \$26.44 HST, comes to \$229.79, a 45% discount.

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Marcus Giancola

Communications Coordinator
Embassy Suites by Hilton Niagara Falls Fallsview